WHO WE ARE

PROFILE

Overview

Q-Park is a leading parking infrastructure owner and operator in the Western European market, with a large and diversified portfolio of owned, leased and managed parking facilities (PFs) across seven Western European countries. We mainly operate purpose-built off-street parking spaces (PSs), owned by us as well as PSs under concessions and long-term leases from public and private landlords, at strategic locations.

We started our operations in the Netherlands in 1998, and expanded to Belgium, Germany and the United Kingdom in the early 2000s. We have consistently secured long-term contracts and built a portfolio of prime parking locations in seven Western European countries and over 500 cities (including control fee contracts we are present in over 700 cities). Our diversified portfolio includes multifunctional PFs near inner-city areas, public transport nodes, airports and hospitals.

As at 31 December 2025, we operate over 5,500 PFs providing over 1,200,000 PSs in the Netherlands, Germany, France, Belgium, the United Kingdom, Ireland and Denmark.

Besides operating off-street parking facilities we also offer:

- Off-street parking management
- On-street parking and kerbside management
- EV charging points
- Parking as a Smart Service (PaSS) platform
  - an industry leading seamless parking service; and
  - a fully integrated cloud-based digital infrastructure.

Market position

Based on publicly available industry data of our competitors, we estimate that we are a top three player in terms of estimated off-street revenues in all the countries in which we operate.

Q-Park market position



Based on (estimated) off-street revenues.

Strengths

We believe we have several competitive advantages in the car parking sector in Western Europe. These include leading positions in our local markets, a high-quality real estate portfolio and long-term cash flow visibility. Our business is diverse and resilient with strong asset locations, geographical spread, and a scalable platform offering tangible growth opportunities across

our core parking business, digitalisation, EV charging and mobility solutions.

We demonstrate that effective regulated and paid parking combined with smart tariff plans, and pre-booking propositions along with digital access and payment services, makes an economic and sustainable contribution to cities and society. Effective regulated and paid parking positively influences how people enjoy their urban visit, journey, shopping, commute or residence.

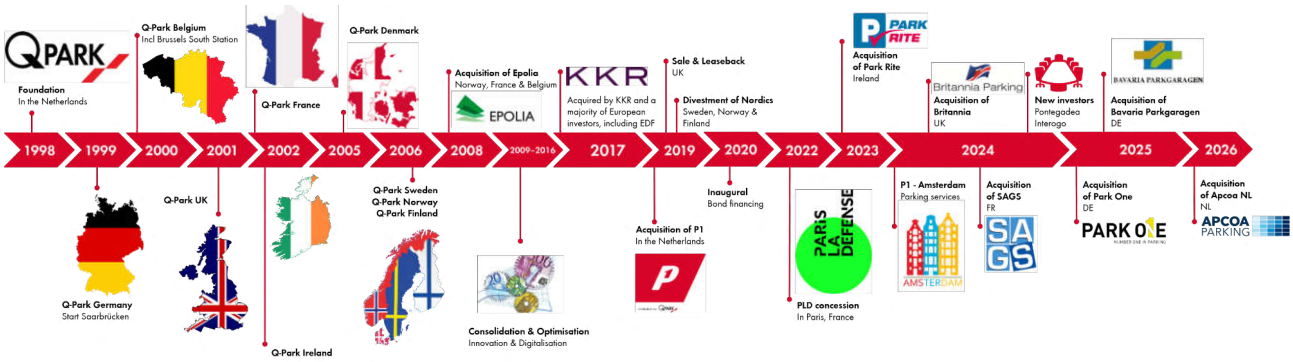
Our operations are supported by a growing customer base, well-established presence and favourable pricing dynamics. In addition, our long-standing relationships with municipalities enable an ongoing dialogue with public sector stakeholders, allowing us to be a key partner in discussions to improve local and regional mobility solutions.

Thanks to these strengths, the key infrastructure features that underpin our business model, and the continuing regulatory shift in favour of off-street parking, our business generates stable, predictable and recurring cash flows.

Timeline

We started our operations in the European market in the Netherlands in 1998. We expanded to Belgium, Germany and the United Kingdom in the early 2000s. Further European expansion and additional details can be found in the our timeline from 1998 onwards.

Q-Park timeline



TRENDS & STRENGTHS

We distinguish ourselves from competition with our quality portfolio of predominantly owned and long-leased off-street parking facilities in prime western European city centre locations, with our local market leadership positions, with our proprietary digital platform PaSS (Parking as a Smart Service), with our value-added EV charging propositions, with the longevity of our cash flow and a scalable parking-infrastructure platform which has tangible growth opportunities across our core parking business.

Together with key parking and digital infrastructure features underpinning our business model and the continuing regulatory shift in favour of off-street parking, our business benefits from a high level of stable and recurring cash flows.

Trends

We expect to benefit from the following key trends:

- urbanisation - growing urban congestion driving the shift from on-street to off-street parking
- mobility mix - personal car ownership and private journeys continue to grow
- city as an experience - inner-city off-street parking ideally suited for longer stays
- liveability - shifting parking from on-street to off-street
- growth of paid parking - parking operators are important partners in creating accessible city centres
- digitalisation - off-street parking can offer smart digital solutions which customers want such as pre-booking
- energy transition - off-street parking facilities are ideally suited to offer EV charging and energy management at scale

Strengths

We are well positioned to take advantage of these trends given our:

- continued focus on off-street parking.
- strategically located parking assets to capture continued demand
- highly-developed and mature PaSS platform enabling a digital mobility ecosystem and seamless customer services
- EV charging programme which substantially increases the number of EV charging points in our owned and long-leased parking facilities

PURPOSE & VISION

Purpose

Our purpose is to enhance urban liveability and connect communities by providing sustainable mobility solutions and seamless parking services.

Vision

Our vision is to be the vital mobility infrastructure partner.

STRATEGY & VALUE DRIVERS

Our strategies focus on value creation and are aligned with our purpose and vision. We have a disciplined and conservative approach to investment. We intend to drive sustainable growth and sustained business performance through revenue growth and portfolio growth.

To provide a response to external events and market trends our plans are founded on five strategic pillars:

- Scalable growth – in assets and in prime locations in the seven countries in which we operate.
- Operational excellence – with our digital platform PaSS, commercial reach and efficient remote solutions.
- Incremental value – EV charging points and shared mobility solutions at unique urban locations.
- Long-term value – sustainable development with our CSR programme and our mobility hubs.
- Functional quality – supported by our data analytics, quality brand, compliance, Parking Hosts, mobility partners, real estate and ICT.

Q-Park strategies



Value drivers

Our proven value drivers are:

- Off-street parking solutions as cities move towards more space for people.
- Smart parking tariffs differentiated according to car park profiles and sales channels.
- Digital transformation with pre-booking, Q-Park app and third-party connections.
- Lean and mean operations and data-driven decision making.
- On-street parking regulations control to assist cities with kerbside management.
- EV charging and energy management.
- Portfolio expansion.

By offering a substantial portfolio of parking facilities in urban areas throughout western Europe, we contribute to the sustainable urban mobility plans (SUMPs) of cities by balancing individual and societal needs.

On the one hand, there is an individual need to travel for educational, economic, social, living and leisure purposes – whenever possible and without hassle. On the other hand, there is a societal need to improve the liveability of cities, increase safety for pedestrians and cyclists, provide access to green and public spaces, support economic development, and to offer affordable and equitable access for all.

Value for customers

With our portfolio of parking facilities in or near inner-city areas, we serve customers who wish to park near their destination. With an increasing number of EV charging points, we also offer our customers the opportunity to top-up their electric vehicle while parked.

Value for partners

As a sustainable mobility partner, we know the value of partnering with a variety of sustainable mobility providers to offer complementary mobility solutions to residents, commuters and visitors of urban areas, encouraging active travel and public transport use.

Value for landlords

For public and private landlords, we offer a range of contract types and value propositions, which are supported by our business intelligence and our proprietary digital platform PaSS.

Value for society

We operate with a long-term perspective and from a solid financial basis. Our Corporate Social Responsibility (CSR) report provides insight into our social and environmental impacts and how we enhance urban liveability and connect communities for years to come.

QUALITY IN PARKING

Contribution to quality of life

Q-Park wants to increase its presence in cities with attractive market dynamics as the population in urban conurbations continues to grow. This growth affects the number of passenger cars and the demand for parking spaces. The drift towards urban areas coincides with the trend towards more environmentally-friendly cars and the challenges to keep cities liveable.

We work together with project developers and local governments to create parking solutions that integrate in the mobility chain, limit impact on the environment, make room for people (not cars) and thus improve the quality of life for all stakeholders.

Q-Park off-street parking



People above ground - cars and bicycles under ground

Innovation

Information technology is a true enabler for our future development and for implementing new and innovative services for landlords, partners and customers. Our proprietary ecosystem, platforms and portals enable us to facilitate the customer's journey, in both the virtual and physical sense, from the comfort of their home to their final destination.

Our back-office operations run on a profound digital infrastructure which seamlessly integrates with our front office (websites, apps and parking facilities) where we interact with partners and customers. For example, to find parking solutions online, order a season ticket, pre-book a parking space, access and pay for parking based on automatic number plate recognition (ANPR), or open a pedestrian door with a QR code.

Our employees

Q-Park recognises that our goals can be met only with the dedicated input of committed and well-trained employees who share our passion for quality and customer service. We continuously invest in the development of our people.

Our commercial partners

We serve millions of customers every year. With the cash flows we generate from this, we continue to invest in future-focused parking solutions which add value for our public and private landlords, partners who offer mobility services, and for motorists.

Our activities

A large proportion of our revenue comes from single parking transactions, our short-term parking (STP) customers. Revenue is also generated from season ticket sales, our long-term parking (LTP) customers.

Through our country websites, we also offer customers the opportunity to pre-book parking spaces.

In addition, we offer services such as monitoring compliance to regulations applicable to parking on-street and on private property. We operate parking facilities for public and private landlords, and because of our scale, we do this efficiently and effectively.

QPARK Quality in parking

EPA MEMBER

Corporate member

Q-Park is a proud corporate member of the EPA. Together with the European parking sector, we are positively promoting parking solutions for sustainable mobility.

EPA

The European Parking Association (EPA), founded in 1983, is the umbrella organisation for European parking associations. EPA National members associations (Full Members) represent the parking sector which consists of private companies and public bodies that are operating and managing on- and off-street parking structures and services. EPA Corporate Members represent the supply industry that offers all related products and services concerned with parking.

EPA plays a leading role in the reinvention of parking as a mobility service and parking as a mobility platform, aiming to facilitate cooperation between the professional parking organisations of different European countries, providing networking opportunities and the exchange and mutual support of professional experience amongst its members.

HOW WE ARE DIFFERENT

PARKING AS A SMART SERVICE



PARKING AS A SMART SERVICE

Powered by Q-Park

Q-Park Parking as a Smart Service (PaSS) is an evolutionary innovation combining ANPR technology with digital payment solutions, a quick-response code (QR code), Q-Park's proprietary Back Office Calculation (BOC) and Parking Management System (PMS) at access and exit points.

Q-Park PaSS enhances seamless parking services with digital access and automatic payment. It integrates payment options and is available to any customer using a parking or payment app which is part of our ecosystem. Customers register their number plate and link it to a bank account. Their number plate then forms their key to access Q-Park car parks. And with their QR code they can open pedestrian doors.

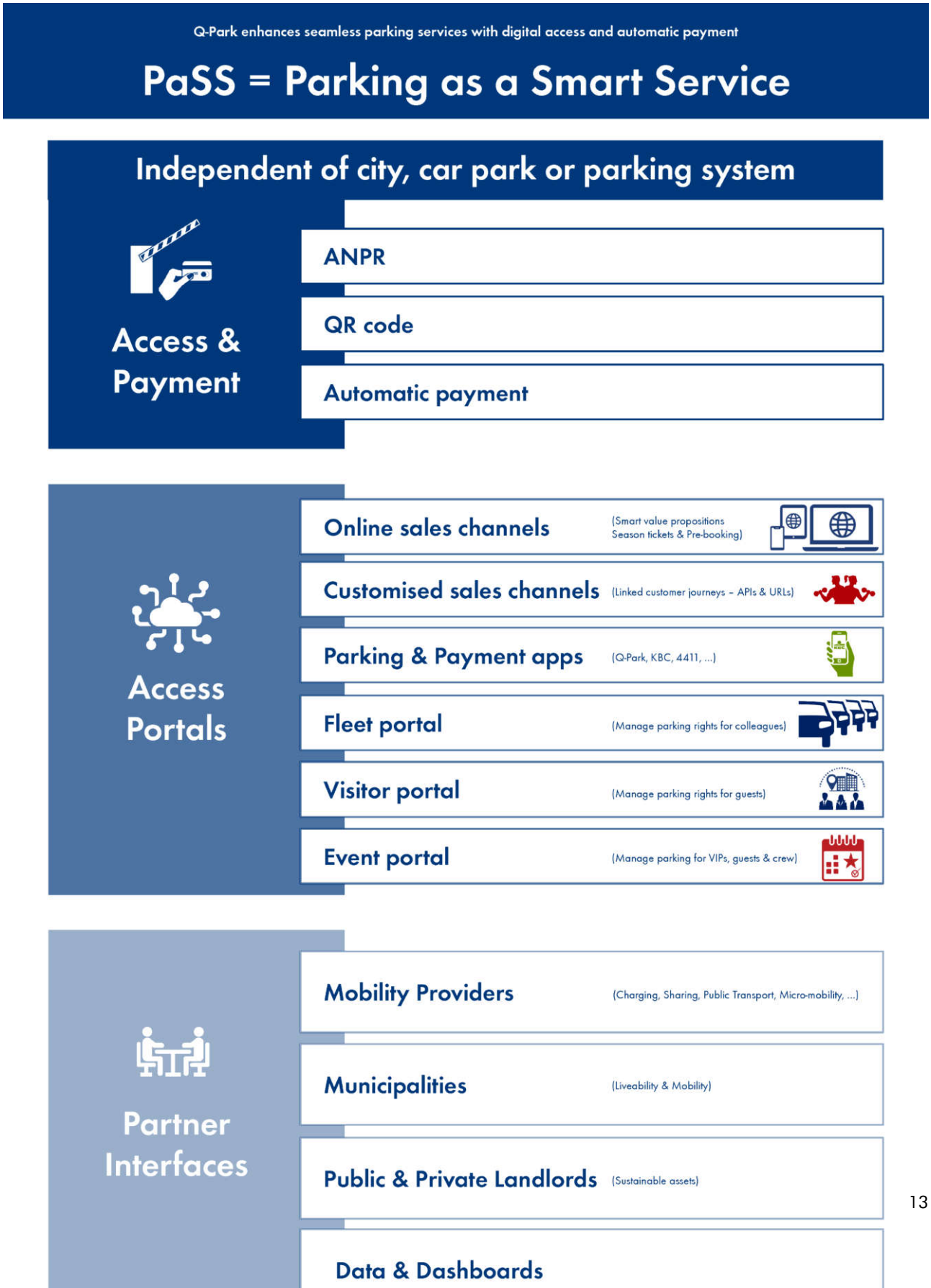
Q-Park PaSS is capturing value from innovation with a variety of business partners. Together we consider how to:

- simplify the various steps a parking customer needs to take (literally and figuratively) and we innovate to make these steps as simple as possible;
- connect the various sales & service channels a customer uses and we innovate for transparency, flexibility and freedom of choice;
- plan adaptively for businesses who wish to offer parking as part of their service and ensure seamless integration with their backoffice systems.

Portals

Q-Park PaSS enables businesses to manage access rights for their fleet by means of the **Fleet Portal** and for their visitors by means of the **Visitor Portal**. With the **Event Portal** we can manage access rights for VIPs, guests and operational crews at specific locations with specific date(s) and timing.

Q-Park PaSS Infographic



SUSTAINABLE MOBILITY PARTNER



SMP Programme

With our Sustainable Mobility Partnership (SMP) Programme, we aim to be part of the European Mobility Transition. We help cities implement their sustainable urban mobility plans (SUMPs) and address transport and mobility related challenges such as congestion, air and noise pollution, climate change, alternatives to fossil fuels, urban expansion and decreasing public budgets.

With our **mobility hubs** we offer urban solutions for accessibility, liveability, housing, sustainability and mobility equality, and transform search traffic into destination traffic and enable kerbside management optimisation.

Together with our **mobility partners**, whether they are public or private, we seek to increase sustainable urban mobility. We help cities use off-street available space for parking and charging all kinds of vehicles so they can open up public space for people playing, walking and cycling. Measures we can help introduce include:

- transitioning from on-street to off-street parking
- transforming search traffic to destination traffic with smart navigation and pre-booking
- facilitating EV charging and shared mobility
- adding logistics services, bicycle parking and lockers in our parking facilities

Sustainable mobility planning for the wider urban area involves focusing on communities, liveability and on individuals' mobility needs rather than accommodating traffic. And as the need for sustainable mobility increases, the focus is now shifting:

- from cars to people (space & greenery)
- from cars to active mobility (walking & cycling)
- from owned to shared (car sharing & public transport)
- from fossil fuels to emission-free transport (EV cars & EV logistics).

Mobility transition
Mobility transition is a set of social, technological, political and partnership processes of converting traffic (including urban logistics) and mobility to sustainable transport with renewable energy resources, and an integration of several different modes of private transport and local public transport.

Mobility Hubs

More than a car park

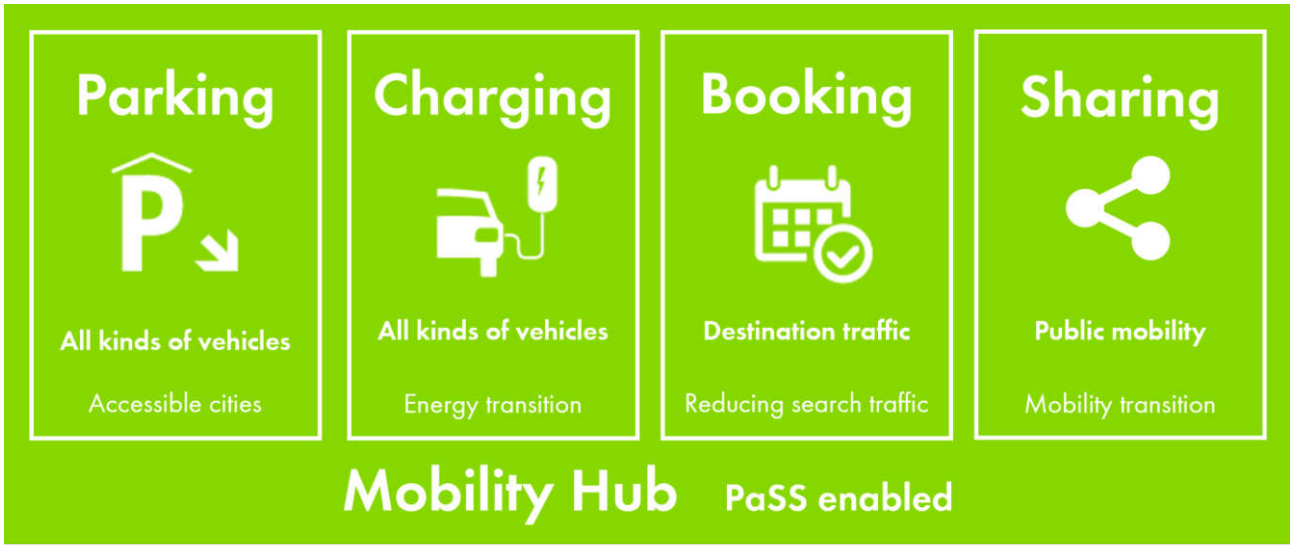
A key aspect of Q-Park's strategy, symbolising its role as a mobility partner, is the Q-Park Mobility Hub. This is a multifunctional parking facility which integrates

multimodal travel options, and a range of features and services including parking, charging, booking and sharing.

Click here to see the Q-Park Mobility Hub explanimation on YouTube.

Q-Park Mobility Hubs are one of the most important pillars of the SMP strategy. As well as offering parking, a mobility hub connects travellers with sustainable mobility partners who offer alternative ways of getting around the city. These might include public transport, car and bicycle sharing options (including rental), secure bicycle parking, charging stations for electric cars and bicycles, and bicycle lockers for e-bike batteries.

Q-Park Mobility Hub - definition (click on the visual to see the explanimation)



Our Mobility Hubs offer urban solutions for accessibility and liveability:

- enabling passenger cars, scooters and bicycles to **park** off-street;
- enabling electric vehicles (cars and bicycles) to **charge** off-street;
- transforming search traffic to destination traffic with **pre-book** options;
- embracing mobility and micro-mobility providers offering **sharing** concepts in our assets.

Last but not least, with our Mobility Hubs we facilitate urban logistics services and kerbside management optimisation. We have over 150 Mobility Hubs which provide access to a variety of sustainable mobility solutions. Supporting urban accessibility, sustainability and liveability.

Q-Park Mobility Hub - signage for motorists



Q-Park PaSS

Q-Park Mobility Hubs are of course connected to our digital platform Q-Park PaSS (Parking as a Smart Service). PaSS enables seamless parking services with digital access and automatic payment. It also offers access to any customer with a pre-booking, parking or payment app within our ecosystem. Their number plate is the key to our parking facilities.

Q-PARK CONTROL ROOM



The Q-Park Control Room (QCR) is an international help desk, available 24/7. It gives customers instant access to multi-lingual Parking Hosts in our central control room who can provide help and support with queries relating to the payment system or accessing or exiting the parking facility.

QCR employees also have direct access to onsite employees, service technicians and the customer service department. If customers have a query when they are in one of our parking facilities, the QCR will be able to help.

CORPORATE SOCIAL RESPONSIBILITY

Creating value beyond parking

At Q-Park, we believe our role extends far beyond providing places to park. As cities evolve and mobility patterns change, we help connect people, businesses and communities through safe, sustainable and accessible mobility infrastructure.

Our purpose is clear: to enhance urban liveability and connect communities by providing sustainable mobility solutions and seamless parking services. Our ambition is equally clear: to be the vital mobility infrastructure partner.

Corporate Social Responsibility (CSR) is therefore not a separate programme within Q-Park. It is embedded in how we invest, operate, innovate and collaborate across our business.

Our CSR approach

Our CSR strategy focuses on the topics where Q-Park can create the greatest positive impact for society while managing the most significant risks and opportunities for our business. Following an extensive review of our activities, value chain and stakeholder expectations, our strategic framework centres around three key themes:

Urban liveability

Cities are increasingly seeking solutions that improve accessibility while reducing congestion and emissions. Q-Park contributes by helping to organise and optimise mobility flows, supporting cleaner, more liveable urban environments.

Sustainable mobility solutions

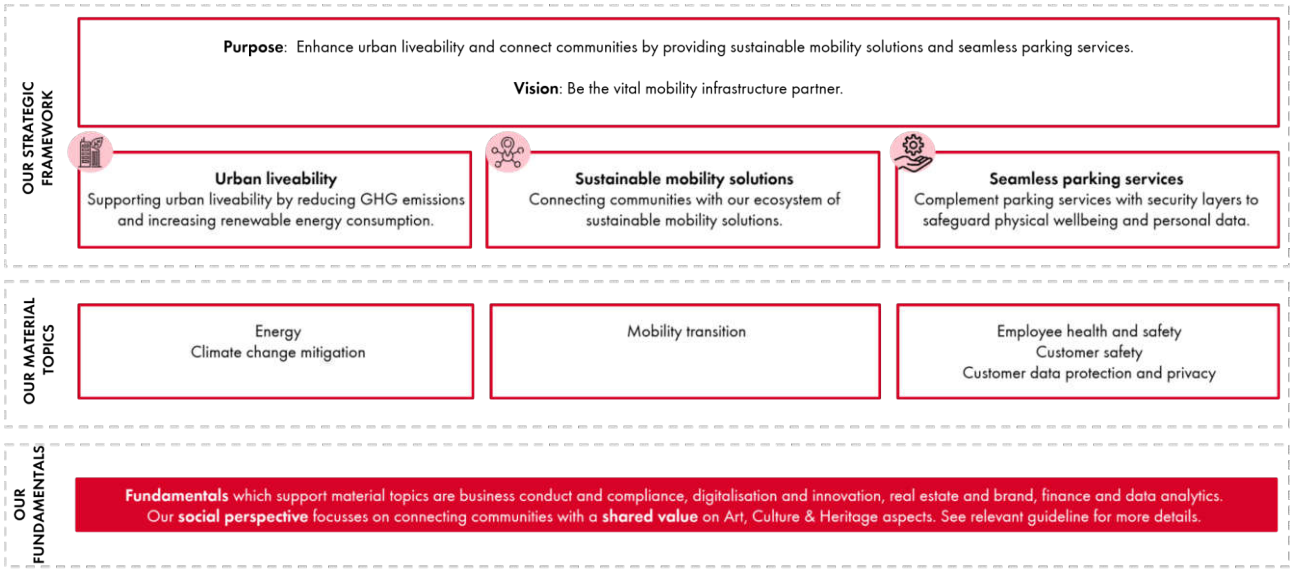
We support the transition towards lower-carbon mobility by developing mobility hubs, integrating shared mobility services and expanding EV charging infrastructure. These initiatives help customers combine different modes of transport and make more sustainable travel choices.

Seamless parking services

Customers expect parking to be convenient, reliable and secure. We continuously invest in digital services, operational excellence and customer-focused innovations that make parking easier and more efficient.

We've complemented our seamless parking services with security layers to safeguard physical well-being and personal data as follows:

- Safety and wellbeing: The safety of our customers and employees is fundamental to our license to operate and directly supports our commitment to quality in parking. We invest in safe parking facilities, safe working environments and continuous improvement programmes focused on prevention, awareness and accountability.
- Data protection and privacy: As digital services become increasingly important, safeguarding customer data remains a critical responsibility. Robust cybersecurity, privacy protection and responsible data management are essential elements of how we operate.



Understanding what matters most: our double materiality assessment

To ensure our CSR strategy remains relevant and aligned with both stakeholder expectations and evolving European sustainability requirements, Q-Park recently completed an updated Double Materiality Assessment (DMA).

The assessment was conducted with support from ERM and followed the principles of the European Sustainability Reporting Standards (ESRS). It combined a top-down analysis of sustainability topics with a bottom-up review involving internal experts, business context analysis, value chain mapping and stakeholder engagement.

The process included:

- a comprehensive 360-degree business review;
- analysis of industry trends, peer companies and regulatory developments;
- review of Q-Park's value chain and operating activities;
- interviews with senior leaders and subject matter experts;
- assessment of sustainability impacts, risks and opportunities (IROs);
- validation by Q-Park's CSR Committee.

Through this process, we identified the sustainability topics that are most significant for both society and our long-term business success.

Our material topics

The assessment confirmed the continuing importance of:

- energy;
- climate change mitigation; and
- mobility transition

In addition, three revised material topics emerged:

- employee health and safety;
- customer safety; and
- customer data protection and privacy.

These outcomes reflect the evolving role of Q-Park. As a provider of critical mobility infrastructure, we must not only reduce environmental impacts but also protect people, safeguard information and support the transformation of urban mobility systems.

Measuring progress through transparent reporting

Transparency is an essential part of responsible business. For many years, Q-Park has published Annual CSR Reports that provide stakeholders with insight into our ambitions, activities and performance.

Our reporting helps us:

- monitor progress against strategic objectives;
- strengthen accountability across the organisation;
- identify opportunities for improvement;
- provide transparent information to stakeholders; and
- prepare for future CSRD reporting requirements.

Our reporting covers environmental, social and governance (ESG) topics, including energy use, climate initiatives, mobility solutions, employee wellbeing, customer safety and responsible business conduct. The findings from our double materiality assessment now provide the foundation for determining what information is most relevant and meaningful to report.

As reporting standards continue to evolve, we remain committed to providing clear, reliable and decision-useful sustainability information that supports stakeholders in understanding both our impacts on society and the factors that influence our long-term value creation.

Looking ahead

The mobility sector is undergoing profound change. Electrification, shared mobility, digitalisation and changing travel patterns are reshaping the way people move through cities and regions.

Q-Park sees these developments as an opportunity. By investing in sustainable mobility solutions, reducing environmental impacts, safeguarding people and operating responsibly, we aim to create lasting value for customers, employees, partners, cities and communities.

Through a focused CSR strategy, a robust double materiality assessment and transparent annual reporting, we are building a business that is ready for the future while helping cities become more accessible, sustainable and liveable places to be.

Historic perspective

Our first social and sustainability showcase was Q-Park Quintessence, developed in 2007. It demonstrated a broad perspective on urban challenges. Linking mobility and parking policy, even claiming that parking policy is the most important instrument in regulating mobility in urban areas - explaining the logic behind regulated and paid parking.

Q-Park's first Annual CSR Report was published in 2008 and we've been reporting annually on sustainability, based on the GRI Standards, since 2011. In the early years, it was all about raising awareness and integrating sustainable development in our day-to-day business. We benchmarked ourselves and ensured we were doing the right things in the right way. We engaged with stakeholders, enhanced the transparency of our governance and our impact on environmental and social issues.

From 2017 onwards, we focused more on developing and implementing shared solutions. We identified how we can contribute to achieving the UN Sustainable Development Goals (SDGs), and our role in helping society progress towards Europe's aim to be climate neutral by 2050.

And as of 2023 we worked on CSRD/ESRS compliance concerning the sustainability statement in the Annual Report, mandatory as of the Annual Report 2027. We conducted our first double materiality assessment in 2023, created a compelling strategic framework and established a policy per material topic including datapoints.



CSR supports our business strategy

At Q-Park, CSR is not separate from our business strategy. The material topics identified through our double materiality assessment (DMA) are closely connected to our long-term growth, operational resilience and ability to create value for customers, cities, partners and investors.

As a provider of vital mobility infrastructure across seven European countries, our success depends on addressing the issues that matter most to society while responding to changing customer needs and market developments. The outcomes of our DMA demonstrate this connection clearly. Climate change, mobility transition, employee health and safety, customer safety, and data protection are not only sustainability topics; they are also important business priorities that influence our reputation, operational performance and future competitiveness.

For example:

- Investing in energy-efficient technologies helps reduce greenhouse gas emissions while lowering operating costs.
- Expanding EV charging infrastructure and mobility hubs supports the transition to sustainable mobility while creating new services for customers and cities.
- Maintaining safe parking facilities protects customers and employees while strengthening trust in the Q-Park brand.
- Protecting customer data supports regulatory compliance, customer confidence and the continued growth of digital services.

This alignment enables us to create shared value: supporting sustainable, liveable and economically vital cities while building a stronger and more resilient business.

SHOWCASES

EXPERTISE

NEWS

CORPORATE INFORMATION

GOVERNANCE

Q-Park stands for good corporate governance with proper supervision. The duties and responsibilities of executive directors, supervisory board members and shareholders are carefully defined. The Q-Park Governance is anchored in the articles of association.

Shareholders

KKR's Global Infrastructure fund invested in Q-Park in 2017 alongside a majority of European investors, including EDF. The fund is advised and managed by KKR, a global investment firm with a strong presence in Europe. More recently, also Pontegadea (family office of the founder of Inditex Group) and Interogo Holding, via its dedicated infrastructure fund, became significant shareholders in Q-Park.

General Meeting of Shareholders (GMS)

The highest governing body within Q-Park is the GMS. The agenda for the GMS is drawn up by the executive (EB) and supervisory boards (SB). Shareholders are also entitled to place items on the agenda.

Supervisory Board (SB)

The SB consists of nine members. The allocation of tasks, responsibilities, authorisations and the working practices of the SB are documented in regulations which are checked externally.

Executive Board (EB)

The EB consists of three members under the supervision of the SB. The SB has the authorisation to suspend EB members. The members of the EB fulfil the roles of:

- CEO – chief executive officer
- CFO – chief financial officer
- CTO – chief transformation officer

EB committees

EB Committees are formed by at least one EB member and one or more Directors to advise on specific subjects.

Management committee

The management committee supports the EB on a weekly basis with tailored advice to execute the approved strategy effectively. CEO is chair.

Investment committee

The investment committee coordinates the new business process, analyses investment proposals on a weekly basis and supports the EB with recommendations. CFO is chair.

CSR committee
The Corporate Social Responsibility committee makes proposals and recommendations regarding corporate responsibility, policy and developments, reporting and stakeholder engagement. CEO is chair.

Works council
Q-Park follows the regulations for works councils applicable in each country where Q-Park is present. If these require a works council or social delegation, Q-Park will make the appropriate provisions.

Management
Q-Park has short lines of management and a flat consultative structure to ensure good communication within the organisation. Corporate management supports country management and its main tasks are:

- Developing strategy
- Overseeing:
  - strategy implementation
  - management of the countries
  - performance of activities that serve the objectives of the business plan
  - employee remuneration policy in the countries
  - financing, ICT systems and taxation
- Evaluating strategy performance
- Managing risk and the relationship with investors
- Monitoring house style and brand management
- Reporting for shareholders and banks

Country management
Country Management consists of at least two directors who may only take material decisions together, thus always applying the four-eyes principle.

Corporate management
Together with the EB, corporate management discusses the medium to long-term corporate strategies and policies. Corporate management assigns responsibilities to oversee the performance of functional areas and progress of business projects.

Provision of information
Each month country management provides the EB with up to date operational and financial information.

The shareholders are informed regularly about the state of affairs.

Gender balance
A temporary provision in the Management and Supervision (Public and Private Companies) Act requires that large enterprises must balance the appointment of men and women or explain why there is no equilibrium and what measures the organisation intends to take to improve the balance.

At Q-Park, the EB members are men. The appointments are therefore not evenly distributed across the genders. We aim to reach at least 30% representation of women gender equality in our board(s) and our top senior leaders in our graduate recruitment.

Supervisory board

Executive board

Organisation chart

POLICIES & CODES

INVESTOR RELATIONS

Q-Park seeks to provide appropriate facts and figures to shareholders, capital providers, rating agencies and analysts.

To apply for access to the Investor Relations Portal, click here.

More information on the KKR Infrastructure Fund, click here.

BRAND IDENTITY

The Q-Park Brand Identity is all about how we present ourselves and how we want to be recognised and perceived by stakeholders. In essence it is a promise of what people can expect from us.

The online manual describes the Q-Park Brand Identity in detail and contains digital references, downloads and interaction options. Click here for the Q-Park Brand Identity manual.

CERTIFICATES

ISO certificates

Q-Park is committed to maintaining high standards of quality, information security, environmental management and operational excellence across its organisation. To support this commitment, several Q-Park countries have implemented and certified management systems in accordance with internationally recognised ISO standards.

Certification is determined at local level, taking into account national legislation, operational requirements and business priorities. As a result, the scope and type of ISO certifications may vary between countries. Through this pragmatic approach, Q-Park ensures that certified management systems deliver meaningful value while supporting consistent governance, risk management and continuous improvement throughout the Group.

ISO 9001

ISO 9001 is the internationally recognised standard for a Quality Management System (QMS). It provides a framework of policies, processes, and procedures that help organisations consistently produce high-quality products or services, improve operational efficiency, and ensure customer satisfaction.

The Q-Park countries which have an ISO 9001 certificate are: The Netherlands (including P1 Voorburg and P1 Amsterdam), Germany, France and the UK.

ISO 14001

ISO 14001 is the internationally recognised standard for Environmental Management Systems (EMS). It provides a practical framework for organisations to systematically identify, manage, and reduce their environmental impact, comply with legal regulations, and continually improve their sustainability performance.

The Q-Park countries which have an ISO 14001 certificate are: The Netherlands (including P1 Voorburg and P1 Amsterdam), Germany and France.

ISO 27001

ISO 27001 is the world's best-known international standard for Information Security Management Systems (ISMS). It provides a comprehensive framework of policies, procedures, and controls designed to help organisations systematically manage and protect sensitive data, such as intellectual property, employee details, and customer information.

Two Q-Park entities have an ISO 27001 certificate: P1 Voorburg and NL-P1 Amsterdam

ISO 45001

ISO 45001 is the globally recognised international standard for Occupational Health and Safety (OH&S) Management Systems. It provides a proactive framework for organisations to prevent work-related injuries, illnesses, and deaths, while continuously improving overall safety performance.

The Q-Park country which has an ISO 45001 certificate is France.

ISO 50001

ISO 50001 is the internationally recognised standard that outlines the requirements for establishing, implementing, and improving an Energy Management System (EMS). It provides organisations with a systematic, data-driven approach to continuously optimise energy performance, reduce costs, and lower greenhouse gas emissions.

The Q-Park countries which have an ISO 14001 certificate are: The Netherlands and Germany.

Overview of ISO certificates

	NL	DE	FR	BE	UK	IE	DK	P1 Voorburg	P1 Amsterdam
ISO 9001	Y	Y	Y		Y			Y	Y

ISO 14001	Y	Y	Y			Y	Y
ISO 27001						Y	Y
ISO 45001			Y				
ISO 50001	Y	Y					

GLOSSARY

ANPR
Automatic Number Plate Recognition

SMP
Sustainable Mobility Partner

SUMPs
Sustainable Urban Mobility Plans

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Quality in parking

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