WHO WE ARE

PROFILE

Overview

Q-Park is a leading parking infrastructure owner and operator in the Western European market, with a large and diversified portfolio of owned, leased and managed parking facilities (PFs) across seven Western European countries. We mainly operate purpose-built off-street parking spaces (PSs), owned by us as well as PSs under concessions and long-term leases from public and private landlords, at strategic locations.

We started our operations in the Netherlands in 1998, and expanded to Belgium, Germany and the United Kingdom in the early 2000s. We have consistently secured long-term contracts and built a portfolio of prime parking locations in seven Western European countries and over 500 cities (including control fee contracts we are present in over 700 cities). Our diversified portfolio includes multifunctional PFs near inner-city areas, public transport nodes, airports and hospitals.

As at 31 December 2025, we operate over 5,500 PFs providing over 1,200,000 PSs in the Netherlands, Germany, France, Belgium, the United Kingdom, Ireland and Denmark.

Besides operating off-street parking facilities we also offer:

- Off-street parking management
- On-street parking and kerbside management
- EV charging points
- Parking as a Smart Service (PaSS) platform
  - an industry leading seamless parking service; and
  - a fully integrated cloud-based digital infrastructure.

Market position

Based on publicly available industry data of our competitors, we estimate that we are a top three player in terms of estimated off-street revenues in all the countries in which we operate.

CORPORATE SOCIAL RESPONSIBILITY

Creating value beyond parking

At Q-Park, we believe our role extends far beyond providing places to park. As cities evolve and mobility patterns change, we help connect people, businesses and communities through safe, sustainable and accessible mobility infrastructure.

Our purpose is clear: to enhance urban liveability and connect communities by providing sustainable mobility solutions and seamless parking services. Our ambition is equally clear: to be the vital mobility infrastructure partner.

Corporate Social Responsibility (CSR) is therefore not a separate programme within Q-Park. It is embedded in how we invest, operate, innovate and collaborate across our business.

Our CSR approach

Our CSR strategy focuses on the topics where Q-Park can create the greatest positive impact for society while managing the most significant risks and opportunities for our business. Following an extensive review of our activities, value chain and stakeholder expectations, our strategic framework centres around three key themes:

Urban liveability

Cities are increasingly seeking solutions that improve accessibility while reducing congestion and emissions. Q-Park contributes by helping to organise and optimise mobility flows, supporting cleaner, more liveable urban environments.

Sustainable mobility solutions

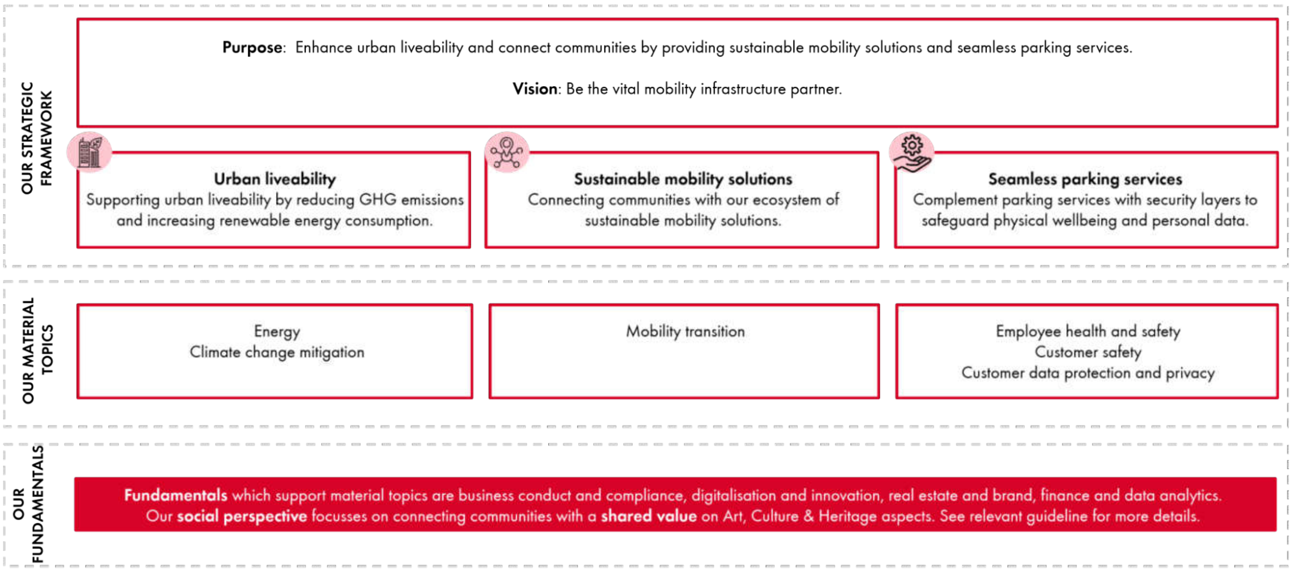
We support the transition towards lower-carbon mobility by developing mobility hubs, integrating shared mobility services and expanding EV charging infrastructure. These initiatives help customers combine different modes of transport and make more sustainable travel choices.

Seamless parking services

Customers expect parking to be convenient, reliable and secure. We continuously invest in digital services, operational excellence and customer-focused innovations that make parking easier and more efficient.

We've complemented our seamless parking services with security layers to safeguard physical well-being and personal data as follows:

- Safety and wellbeing: The safety of our customers and employees is fundamental to our license to operate and directly supports our commitment to quality in parking. We invest in safe parking facilities, safe working environments and continuous improvement programmes focused on prevention, awareness and accountability.
- Data protection and privacy: As digital services become increasingly important, safeguarding customer data remains a critical responsibility. Robust cybersecurity, privacy protection and responsible data management are essential elements of how we operate.



Understanding what matters most: our double materiality assessment

To ensure our CSR strategy remains relevant and aligned with both stakeholder expectations and evolving European sustainability requirements, Q-Park recently completed an updated Double Materiality Assessment (DMA).

The assessment was conducted with support from ERM and followed the principles of the European Sustainability Reporting Standards (ESRS). It combined a top-down analysis of sustainability topics with a bottom-up review involving internal experts, business context analysis, value chain mapping and stakeholder engagement.

The process included:

- a comprehensive 360-degree business review;
- analysis of industry trends, peer companies and regulatory developments;
- review of Q-Park's value chain and operating activities;
- interviews with senior leaders and subject matter experts;
- assessment of sustainability impacts, risks and opportunities (IROs);
- validation by Q-Park's CSR Committee.

Through this process, we identified the sustainability topics that are most significant for both society and our long-term business success.

Our material topics

The assessment confirmed the continuing importance of:

- energy;
- climate change mitigation; and
- mobility transition

In addition, three revised material topics emerged:

- employee health and safety;
- customer safety; and
- customer data protection and privacy.

These outcomes reflect the evolving role of Q-Park. As a provider of critical mobility infrastructure, we must not only reduce environmental impacts but also protect people, safeguard information and support the transformation of urban mobility systems.

Measuring progress through transparent reporting

Transparency is an essential part of responsible business. For many years, Q-Park has published Annual CSR Reports that provide stakeholders with insight into our ambitions, activities and performance.

Our reporting helps us:

- monitor progress against strategic objectives;
- strengthen accountability across the organisation;
- identify opportunities for improvement;
- provide transparent information to stakeholders; and
- prepare for future CSRD reporting requirements.

Our reporting covers environmental, social and governance (ESG) topics, including energy use, climate initiatives, mobility solutions, employee wellbeing, customer safety and responsible business conduct. The findings from our double materiality assessment now provide the foundation for determining what information is most relevant and meaningful to report.

As reporting standards continue to evolve, we remain committed to providing clear, reliable and decision-useful sustainability information that supports stakeholders in understanding both our impacts on society and the factors that influence our long-term value creation.

Looking ahead

The mobility sector is undergoing profound change. Electrification, shared mobility, digitalisation and changing travel patterns are reshaping the way people move through cities and regions.

Q-Park sees these developments as an opportunity. By investing in sustainable mobility solutions, reducing environmental impacts, safeguarding people and operating responsibly, we aim to create lasting value for customers, employees, partners, cities and communities.

Through a focused CSR strategy, a robust double materiality assessment and transparent annual reporting, we are building a business that is ready for the future while helping cities become more accessible, sustainable and liveable places to be.

Historic perspective

Our first social and sustainability showcase was Q-Park Quintessence, developed in 2007. It demonstrated a broad perspective on urban challenges. Linking mobility and parking policy, even claiming that parking policy is the most important instrument in regulating mobility in urban areas - explaining the logic behind regulated and paid parking.

Q-Park's first Annual CSR Report was published in 2008 and we've been reporting annually on sustainability, based on the GRI Standards, since 2011. In the early years, it was all about raising awareness and integrating sustainable development in our day-to-day business. We benchmarked ourselves and ensured we were doing the right things in the right way. We engaged with stakeholders, enhanced the transparency of our governance and our impact on environmental and social issues.

From 2017 onwards, we focused more on developing and implementing shared solutions. We identified how we can contribute to achieving the UN Sustainable Development Goals (SDGs), and our role in helping society progress towards Europe's aim to be climate neutral by 2050.

And as of 2023 we worked on CSRD/ESRS compliance concerning the sustainability statement in the Annual Report, mandatory as of the Annual Report 2027. We conducted our first double materiality assessment in 2023, created a compelling strategic framework and established a policy per material topic including datapoints.

2007 Quintessence	2008 – 2010 Annual reports	2011 – 2012 CSR reports	2013 – 2016 CSR reports	2017 – 2022 CSR reports	2023 – 2025 CSR & AR
Showcase	**Start-up phase**	**GRI phase**	**Online & Control**	**Models & Systems**	**Plans & Compliance**
Logic of paid parking	Serving tenders	GRI disclosures	Online publication	Materiality matrix	Double materiality
Five urban challenges	Fill-out benchmarks	Goals, CSFs & KPIs	Five-year targets	Value Creation Model	Strategic framework
			Data control	SDGs 7, 9 & 11	Ambition targets
					ESG / CSRD / TCFD

CSR supports our business strategy

At Q-Park, CSR is not separate from our business strategy. The material topics identified through our double materiality assessment (DMA) are closely connected to our long-term growth, operational resilience and ability to create value for customers, cities, partners and investors.

As a provider of vital mobility infrastructure across seven European countries, our success depends on addressing the issues that matter most to society while responding to changing customer needs and market developments. The outcomes of our DMA demonstrate this connection clearly. Climate change, mobility transition, employee health and safety, customer safety, and data protection are not only sustainability topics; they are also important business priorities that influence our reputation, operational performance and future competitiveness.

For example:

- Investing in energy-efficient technologies helps reduce greenhouse gas emissions while lowering operating costs.
- Expanding EV charging infrastructure and mobility hubs supports the transition to sustainable mobility while creating new services for customers and cities.
- Maintaining safe parking facilities protects customers and employees while strengthening trust in the Q-Park brand.
- Protecting customer data supports regulatory compliance, customer confidence and the continued growth of digital services.

This alignment enables us to create shared value: supporting sustainable, liveable and economically vital cities while building a stronger and more resilient business.

Recent examples of CSR in action

Our CSR ambitions are translated into practical projects and investments across our portfolio.

Expanding EV charging infrastructure

Q-Park continues to expand electric vehicle charging facilities across its parking network. By offering convenient charging at destinations where people live, work, shop and visit, we support the transition towards lower-emission transport while helping customers embrace electric mobility. Mobility transition and EV charging were identified as positive impacts within our materiality assessment.

Developing mobility hubs

In cities across Europe, Q-Park is developing and operating mobility hubs that connect parking with public transport, shared bicycles, shared cars and other mobility services. These hubs enable travellers to combine different modes of transport in a single journey and contribute to more efficient and sustainable urban mobility systems.

Improving energy efficiency

Q-Park continues to invest in measures such as LED lighting, motion detection systems and renewable energy solutions. These initiatives help reduce energy consumption, lower operating costs and contribute to climate change mitigation.

Investing in customer and employee safety

Safety remains a fundamental aspect of quality in parking. Across our operations, we invest in parking facility maintenance, inspections, security measures, employee training and health and safety programmes. The 2026 DMA confirmed both employee health and safety and customer safety as material topics for Q-Park.

Strengthening digital trust

As more customers use digital parking services, protecting personal information becomes increasingly important. Q-Park continues to invest in cybersecurity, privacy protection and information security practices to safeguard customer data and maintain trust in our services. Customer data protection and privacy was identified as a material topic in the 2026 assessment.